

Product Promotions Terms & Conditions

All offers are valid till 20 September 2026 for business-registered customers who sign up for selected plans with a minimum of 24/36 months contract unless otherwise stated. Prices are inclusive of GST. Standard SPTel Product Terms and Conditions apply. SPTel reserves the right to change, amend or withdraw any promotion without prior notice to the customer.

Internet Services: Selected Request Date for Service Activation $\geq$ 15 business days from the date of order submission. Prices are not valid for non-building address points or sites without valid unit number and postal code. Availability and lead time of service will be subjected to resource availability at selected address. SPTel reserves the right to make a suitable substitute for the stated premium without prior notice. In the event of early termination, we reserve the right to impose a penalty of equivalent value to the premium. The stated premium is not exchangeable for cash or credit. Bandwidth on Demand: Minimum contract term of 1hr applies for activation. Bandwidth scaling can be activated via the SPTel customer portal.

Connectivity Services: Service installation is only valid for office hours on weekdays. Prices are valid for both SPTel and NLT covered sites with valid unit number and postal code. Services do not include cross-connect or router, unless otherwise stated. One-time Charge (OTC) of \$817.50 applies for Metro Ethernet Point-to-Point, and \$545 for IPVPN Standard + AWS Cloud.

Business Mobile Broadband: One-time Charge (OTC) of \$54.50 applies. Business Mobile Broadband Services are meant for light usage including but not limited to email, web surfing and point-of-sales transactions for their day-to-day business needs and use a shared connection over available 5G mobile networks. If the data limit of the subscribed plan is reached, it will be suspended until the next bill cycle. We shall provide the management of the hardware and SIM card remotely as part of the Service. You shall be responsible for the rented hardware in your possession. Replacement for hardware damage and/or loss is chargeable at \$327 per hardware. First time delivery is included in the subscription. Subsequent delivery is charged at \$43.60 per trip.

Managed Firewall with Productivity Solutions Grant (PSG): Businesses can apply for the Productivity Solutions Grant (PSG) if they meet the following criteria: (1) Business is registered and operating in Singapore (2) Business has at least 30% local equity held directly or indirectly by Singaporean(s) and/or Singapore PR(s), determined by the ultimate individual ownership (3) Company has a Group Annual Sales Turnover not exceeding S\$100 million OR a Group employment size not exceeding 200 employees (4) Purchase/lease/subscription of the cybersecurity solution must be used in Singapore. For the most updated Terms and Conditions of Productivity Solutions Grant, and application process, please click [here](#).

Multi-Network M2M SIM: Minimum subscription period of 12-months applies. One-time Charge (OTC) of \$54.50 applies.

Virtual Machine Migration: Promotion is for contract value above \$6,540 and up to 3 virtual machines only.

Backup and Storage: Offer is for business-registered customers who meet the SME eligibility criteria.