

SPTel SWITCH TO WIN Promotion 2026

The Switch to Win Promotion (“**Promotion**”) is run by SPTel Pte Ltd and is subjected to these terms and conditions.

Eligibility:

1. This Promotion is available from 15 June to 20 September 2026, both days inclusive.
 - a. Customers who sign up for any new service (s), except resell hardware equipment, with SPTel with a min. total spend of \$2,000 in combined contract value **between 15 June to 20 September 2026** will be eligible to claim the following rewards:
 - i. **Up to \$200 Sure-Win Fuel/Ride Hailing Vouchers and extra \$50 (eShop exclusive)** – limited to the first 300 eligible customers, capped at 1 redemption per company Unique Entity Number (UEN). Refer to clause 3 for more details.
 - ii. Stand a chance to **win a Singapore Night Race 3D2N Staycation for 2 at Swissotel The Stamford worth \$5,000** by telling us why SPTel is the preferred choice of digital service provider for your organisation. The customer with the best submitted answer will win.
 - b. All orders must be submitted to SPTel by 20 September 2026 via SPTel account managers or the SPTel eShop. Minimum spend can be accumulated over multiple transactions during the campaign period from 15 June to 20 September 2026. In the event of an order cancellation by the customer, such orders will be disqualified.
 - c. **To claim the rewards, eligible customers must submit the Rewards Redemption Form (sptel.com/switch-to-win-rewards-redemption-form/) by 20 September 2026.** Otherwise, the rewards will be forfeited. By submitting the Rewards Redemption Form, the person who submitted the form is deemed authorised to do so on behalf of the company he/she represents.
 - d. This promotion cannot be used in conjunction with other ongoing promotions including partner/customer referral programs, special pricing or tenders. All rewards cannot be exchanged for cash.
2. Customer who fulfills all conditions set out in clause 1 shall be an (“**Eligible Customer**”).

3. Sure-Win Fuel/Ride Hailing Vouchers (First 300 redemptions):

- a. The Sure-Win voucher rewards tiering for this campaign are as stated in Table 1 below.

Table 1: Sure-Win Voucher Rewards Table

Total combined spend (Can be multiple orders within the campaign period)	Sure-win voucher (one redemption per UEN) (Choose between Shell Fuel Voucher OR GrabGift Voucher)
Min. spend \$2,000	\$100 (Get extra \$50 when you buy via eShop)
Min. spend \$3,000	\$200 (Get extra \$50 when you buy via eShop)

- b. If you are among the first 300 eligible customers to meet all the terms and conditions above, you will be eligible to claim the vouchers with the submission of Rewards Redemption Form.
- c. The voucher is in the form of a digital gift card. Eligible Customers can choose between a Shell Voucher (redeemable for fuel purchases at Shell stations in Singapore only) OR GrabGift Voucher (redeemable for any Grab service via the Grab app – Transport / Food / Mart / Express). Specific merchant terms and conditions apply for the respective voucher. Vouchers cannot be exchanged for cash.
- d. Vouchers will only be issued upon successful activation of the subscribed service(s) by 31 October 2026. Vouchers are limited to 1 redemption per company Unique Entity Number (UEN).
- e. Eligible Customers will be contacted via email with more information on the voucher redemption within 30 – 60 business days from promotion end date, after successful service activation and receipt of the Rewards Redemption Form under this program.
- f. The voucher earned through this Promotion is awarded to the participating company or organisation, not to any individual employee. It is the sole responsibility of the Customer organisation to determine how any reward, gift, or incentive is used, reported, or distributed internally, in accordance with its own internal policies and procedures.

4. **Singapore Night Race 3D2N Staycation for 2 at Swissotel The Stamford (1 winner):**

- a. Eligible Customers are to submit the Rewards Redemption Form and tell us why SPTel is the preferred choice of digital service provider for your organisation. The customer with the best answer will be selected. The winner will be published on SPTel's website and social media channels by 30 September 2026, after the promotion ended.
- b. The hotel package is only for **stay period from 10 – 12 October 2026** during the Singapore Night Race weekend. The hotel package is for 1 room, inclusive of 2 x daily breakfast and Internet access only. Any additional charges incurred during the hotel stay shall be borne by the Customer. Complimentary room reservation is non-refundable if the room and/or package is cancelled or not used (no-show) and will be considered utilized.
- c. More details on the hotel package will be shared with the winner of the staycation reward. The Eligible Customer must allow SPTel to publish proof of their win. This includes, but is not limited to, video footage or photos of the reward presentation.

5. **Acceptance of Terms:**

- a. By submitting the registration, Eligible Customers shall be deemed to have read, understood and agreed to these terms and conditions. Eligible Customers shall be deemed to have agreed for SPTel to use your provided responses for sales and marketing purposes, including consent to the publication of the customer's name, designation and company name.
 - b. SPTel reserves the right to revise the terms and conditions or terminate this promotion at any time without prior notification and make the final decision in the promotion.
6. All visuals used in this promotion are for illustration purposes only, and are not sponsored, endorsed, administered by or associated with any other entities.