SPTel Customer Referral Program

The SPTel Customer Referral Campaign ("**Program**") is run by SPTel Pte Ltd and is subjected to these terms and conditions.

1. **Program Period**

   1.1. The Program will run from 19 February to 31 December 2026, both dates inclusive ("**Program Period**").

   1.2. Eligible Awardees will be notified about the Referral Reward (as defined below) via email within 30 – 90 days from service successfully activated by the Referee company.

2. **Eligibility**

   2.1. The Program is open to selected SPTel customers only ("**Referrer**").

   2.2. To qualify for the Program, the Referrer must fulfil the following conditions:

      2.2.1. The Referrer must submit the referral via the dedicated online form within the Program Period.

      2.2.2. The Referrer must be an existing employee of an active SPTel customer account selected to participate in this program. By submitting a referral, the Referrer is deemed authorized to do so on behalf of the company he/she represents.

      2.2.3. The Referee must not be an existing SPTel customer account.

      2.2.4. The Referee must sign up for an eligible service(s) with SPTel by 31 December 2026 and service(s) activated successfully by 31 January 2027.

   2.3. Each Referrer who fulfils all the conditions set out in clause 2.2 shall be an "**Eligible Awardee**".

3. **Referral Reward**

   3.1. Under this Promotion, each Eligible Awardee will receive the referral incentive on all Qualifying Orders placed by the referred party ("**Referee**").

   3.2. Any reward, gift, or incentive earned through this Program is awarded to the Referrer company or organization, not to any individual employee.

   3.3. It is the sole responsibility of the Customer organisation to determine how any referral reward is used, reported, or distributed internally, in accordance with its own internal policies and procedures.

   3.4. Eligible Awardee will be informed via email on the referral incentive, after the end of the Program, upon verification of successful service activation of the referee's eligible product services. Free gifts cannot be exchanged for cash.

3.5. Referral reward is applicable to every successful referral via this Program, with the Referee company successful sign-up for the following services:

3.5.1. Referee signs up for connectivity service at a **SPTel fibre building location**.

Product	Incentive per successful line signed up by the Referee
• 500Mbps/800Mbps Enterprise Internet Lite	For Referrer/Referee: $50 Voucher each
• 1Gbps Enterprise Internet Lite • Enterprise Internet • Enterprise Internet Lite Xtreme	For Referrer/Referee: $100 Voucher each
• Metro Ethernet • International Connectivity • IPVPN	For Referrer/Referee: $200 Voucher each

3.5.2 Referee signs up for connectivity service at a **non-SPTel fibre building location**.

Product	Incentive per successful line signed up by the Referee
• 500Mbps/800Mbps Enterprise Internet Lite • 1Gbps Enterprise Internet Lite • Enterprise Internet • Enterprise Internet Lite Xtreme • Metro Ethernet • International Connectivity • IPVPN	$50 for Referrer only

3.6 **Free vouchers:** Vouchers come in the form of a digital Gift Card that brings you a wide selection of merchants to choose from.

4. **Qualifying Orders Submitted by Referee**

4.1. "Qualifying Orders" refers to orders submitted to SPTel for the eligible products by 31 December 2026 and service(s) activated successfully by 31 January 2027.

4.2. In the event that multiple Referrers refer the same company (the Referee), only the first referral will be considered.

4.3. In the event of an order cancellation by the Referee, such orders will be disqualified.

5. **Acceptance of Terms**

5.1. By participating in this Program, the Referrer shall be deemed to have read, understood and agreed to these T&Cs. The Referrer shall also be deemed to have agreed to receive communications by SPTel for this Program, in accordance with our Data Privacy Policy.

5.2. SPTel reserves the rights to revise the terms and conditions or terminate this Program at any time without prior notification, and make the final decision in this Program.